

*“This award identifies the staffing industry’s elite leaders in service quality and proves their commitment to their client and talent experience.”*

*---Inavero*



*“Vision, Integrity & Values”*

WBE/Women Business Enterprise

## 2018 BEST OF STAFFING AWARD WINNER

### *Making Customer Satisfaction a Priority*

- Davis Staffing has earned the 2018 Best of Staffing® Client Satisfaction mark for providing superior service to our clients.
- Best of Staffing® is the nation’s only award that leverages third party validated survey responses from staffing firm clients and placed talent.
- The 2018 Best of Staffing® Client Award Winners group is exclusively for staffing and recruiting professionals who currently work at an agency that has earned this distinction. Fewer than 2% of all staffing agencies in North America earned the 2018 Best of Staffing® Award for providing remarkable service quality to their clients. On average, clients of winning agencies are 2.3X more likely to be completely satisfied with the services provided compared to those working with non-winning agencies. Davis Staffing, Inc. received satisfaction scores of 9 or 10 out of 10 from 69% of their clients, significantly higher than the industry’s average of 32%.
- All Best of Staffing contestants went through a rigorous survey process with Inavero, the world’s leading provider of client and job candidate satisfaction surveys for staffing agencies.

### *Top Staffing Agencies - How Did We Win?*

Each year, the top staffing agencies earn the Best of Staffing® Award if they can prove superior service quality. The competition is fierce and whether or not an agency wins the award relies completely on the ratings given to them by hiring professionals and job candidates.

#### ***Here’s how Inavero determines the top staffing agencies:***

##### **Step 1: Online Surveys Sent**

On behalf of each participating staffing agency, Inavero sends an electronic satisfaction survey to the staffing agency’s clients and job candidates. The survey asks them to rate the agency on a scale from 0-10 based on their most recent experience and asks how likely they are to recommend the agency to a friend or colleague.

##### **Step 2: Ratings Collected**

Each staffing agency’s survey responses are calculated and validated by third party research firm and competition administrator, Inavero.

##### **Step 3: Best of Staffing® Award Earned**

Inavero determines the minimum satisfaction score that staffing agencies must earn to be awarded Best of Staffing. Each year the minimum score for client and talent satisfaction has been significantly higher than the industry average.